LEGATIO ESCROW CONTINUITY POLICY

What Happens to Your Documents if Legatio Shuts Down

Trayambic LLP | LLPIN: ACW-5820

Effective: From Commercial Launch Date

Contact: BUSINESS@LEGATIOINFO.COM

1. Our Commitment to Data Protection

Legatio is committed to protecting your documents. If Legatio ever needs to shut down, we will notify you in advance, provide a mechanism for you to recover your documents, and then permanently delete them from our systems. This Escrow Continuity Policy explains the process.

2. When This Policy Applies

This policy applies if any of the following occurs:

• Legatio voluntarily closes the platform

• Legatio is acquired or merged with another company that does not commit to protecting your data

• A regulator orders Legatio to shut down

3. Notice & Download Window

When we know we must shut down, we will notify you immediately via email, SMS/WhatsApp, and your Legatio dashboard. You will have a full 120 calendar days to download all your documents and data. During this 120-day period:

• You will receive an export package containing your documents

• You may download this package as many times as needed

• You have full access to your Legatio account to retrieve any documents

• Support will be available via BUSINESS@LEGATIOINFO.COM

4. What You Will Receive in Your Export Package

During the 120-day notice period, you will be able to download:

• An encrypted ZIP file with every document you have stored (encryption key provided separately for security)

• Readable PDF copies of each executed document showing who signed, when, and from where

• A Chain of Custody Certificate confirming all documents are intact and unmodified

• Documentation of all execution timestamps, IP addresses, and signature verification details

All documents will be provided in a format accessible without Legatio systems. You may download your complete export package multiple times during the 120-day window.

5. Data Security During Shutdown

Throughout the shutdown process, your documents remain protected by our standard security measures:

• Military-grade encryption (AES-256) at rest and in transit
• Redundant backup copies on separate, geographically distinct infrastructure within India
• A dedicated internal team responsible for data integrity and export package preparation
• These teams work independently of business operations to ensure continuity

6. Data Deletion After Shutdown

Once you have downloaded your Export Package (or after the 120-day notice period expires, whichever is later), Legatio will permanently delete all your data from our systems within 30 days. After deletion, you will be the only party holding your documents. This complies with India's Digital Personal Data Protection Act, 2023.

IMPORTANT FOR EXISTING CLIENTS: If you have documents with remaining entitlements under your 8-year retention period at the time of shutdown, you will be able to access and download those documents throughout the full 120-day notice period. You are not limited by earlier expiry. Your remaining retention entitlement is protected.

7. Data Continuity Fund

Legatio has pre-committed AWS infrastructure payments covering the full 8-year retention period. This means your documents remain hosted and accessible on AWS Mumbai region servers for the complete duration of your retention entitlement, regardless of Legatio's operational status. The 8-year AWS commitment is funded in advance and is not contingent on Legatio's ongoing revenue or business continuity. Customers may request verification of this infrastructure commitment by contacting BUSINESS@LEGATIOINFO.COM.

8. Regular 8-Year Document Retention

Legatio keeps all executed documents for 8 years from the date you signed them, at no additional cost. This 8-year retention is automatic and requires no action from you. Because Legatio has pre-committed and pre-funded AWS infrastructure for the full 8-year term, your documents remain stored and accessible on AWS Mumbai region servers for the entire retention period even in the event of a business shutdown. If Legatio ceases operations, the Escrow Continuity Policy governs your access and export rights, but the underlying AWS infrastructure hosting your encrypted documents remains funded and operational for the duration of your retention entitlement. Your 8-year period does not reset or extend due to a shutdown.

9. Acquisition or Merger

If another company acquires or merges with Legatio, you will have the following options:

• The acquiring company signs a written commitment to comply with this policy and continue serving your account

• OR you may request your data export (triggering the process in Sections 3-6)

You will be notified of any acquisition or merger via email and your Legatio dashboard. You will have 30 days to choose your option. If you do not choose, Legatio and the acquiring company will use commercially reasonable efforts to provide you with data export.

10. Legal Validity of Documents Executed on Legatio

Documents drafted, signed, and stored through Legatio's platform are legally valid under Indian law. Legatio's eSign infrastructure complies with the Information Technology Act, 2000 and the rules and regulations framed thereunder. Specifically:

• Aadhaar-based eSignatures (facilitated through licensed partner Digio) constitute legally recognised electronic signatures under Section 3A of the IT Act, 2000, read with the Electronic Signature or Electronic Authentication Technique and Procedure Rules, 2015.

• DSC-based signatures (facilitated through licensed Certifying Authority eMudhra) are Certified Electronic Signatures recognised under Section 3 of the IT Act, 2000.

• Executed documents stored on Legatio are electronic records admissible as evidence under Sections 65A and 65B of the Indian Evidence Act, 1872, as amended.

• Legatio's tamper-evident audit trail provides a legally sound chain of custody for every document executed on the platform, meeting the technical standards required under the IT Act, 2000.

Documents executed on Legatio carry the same legal force as paper-based contracts executed with wet ink signatures, subject to proper execution by authorised signatories and compliance with any applicable stamp duty or registration requirements under separate law.

11. What This Policy Does NOT Cover

This policy is about data safety and continuity. It does not:

• Obligate Legatio to provide legal advice or compliance consulting

• Replace your own backup and business continuity planning

• Cover costs of stamping, registration, or legal compliance on your side

You remain responsible for:

• Keeping your own backup copies of critical documents

- Stamping documents per state stamp duty laws, if applicable
- Registering documents if required by law (e.g., property deeds)
- Ensuring your use of Legatio complies with your regulatory obligations

11. Questions or Complaints

If you have questions about this policy or concerns about how your data is being handled, contact us at BUSINESS@LEGATIOINFO.COM or use the Grievance Officer contact published on the Platform. We will respond within 48 business hours. Any disputes will be resolved through binding arbitration in Mumbai under the Arbitration and Conciliation Act, 1996, and the laws of India.